



SAINT FRANCIS

REHABILITATION AND NURSING CENTER

To Our Residents, Family and Staff Members:

5/20/20

Thank you for your continued support in our efforts to ensure the health and well-being our residents during these very challenging times. Please see below the latest updated numbers.

Residents that have confirmed COVID-19	84
Staff that have confirmed COVID-19	11
New onset respiratory symptoms residents and staff	3

Be assured that we are doing everything possible to minimize the spread and transmission of COVID-19 as we continue to provide the highest level of care for all our patients. The following are preventative measures that we are using to limit the spread of the disease and ensure patient safety:

- All residents are monitored for signs and symptoms of respiratory illness
- All entrants to the building are screened for signs or symptoms of COVID-19 including taking temperatures prior to entry
- Staff members who have symptoms or who have tested positive are immediately placed on medical leave and quarantined based on CDC and state guidelines
- We always adhere to CDC and state health department requirements regarding the use of personal protective equipment (PPE) and infection control measures
- We have temporarily ceased all communal activities
- All visitation has been restricted

Pursuant to CMS final rule requirements for COVID-19 reporting for skilled nursing facilities, we are reporting the following results to keep you updated. We will continue to provide updates of confirmed COVID-19 infections for our residents and staff at least weekly, or by 5:00 p.m. the next calendar day when we experience three or more new cases. Our efforts to provide communication is and will continue to be a top priority. Along with phone calls, text messages, emails and letters sent, we will use our website as results change. **We ask that you continue to check our website for the latest updates.**

<https://www.saintfrancisrehab.com/coronavirus-community-updates>

We encourage you to call our center at 1-508-755-8605 for updates on the status of your loved one. We know this is a difficult time for everyone. Please contact Kristy Egan, Life Enrichment Director at 508-755-8605 x126 kegan@saintfrancisrehab.com to set up Skype or Facetime visits. We will continue to provide you with updates as they become available. Please know that we are strictly adhering to all directions from the local and state health department.

Sincerely,

Katie Joyce, Administrator