# Reschedule

If you're experiencing symptoms of COVID-19 or are feeling unwell, please call and inform us. We are more than happy to reschedule your family visit when you are feeling much better.

If you must cancel please give the facility at least a 48-hour notice so they may fill the open visit slot. All outside visits will remain in the front walkway area. All indoor visits will take place in the family room or main lobby.



### Who can you visit

- Residents who are suspected or confirmed to be infected with COVID-19 cannot be visited.
- Residents who are under quarantine may participate in visitation as long as safety can be maintained during transport and the visit.
- A trained staff member must be present at all times during the visit.
- The staff and resident MUST wear a surgical face mask and visitors MUST wear a face covering at all times during the visit.

Thank
you for
supporting
our efforts to
keep our
residents &
staff both
healthy
& safe!

Family Visits
Information
Times
Guidelines



Saint Francis
Rehabilitation
and
Nursing Center

101 Plantation Street Worcester, MA 01604 508-755-8605 saintfrancisrehab.com

## Visiting Days and Hours

We follow the most recent guidance from the Mass. Department of Public as they relate to visits.

Our current visitation hours are:

Monday, Tuesday, Friday visits at 10:30AM, 11:30AM, 12:30PM, 2:00PM Wednesdays 10:30AM, 11:30AM, 12:30PM, 2:00PM, 3:00PM, 4:00PM and 5:00PM Saturdays 11:00AM, 1:00PM and 2:00PM

45 minute visits starting on Nov. 16th

#### <u>Requirements</u>

- The visitor must agree to the following conditions for physical visitation inside the nursing center.
- The visitor will be required to initial the Screening Form at the paragraph that states this requirement before being allowed entry to the center.
- The visitor will sign the COVID-19 INDOOR AND OUTDOOR VISITATION ASSUMPTION OF RISK form.
- Failure to agree will result in a termination of visitation.

#### CONTACT INFORMATION

Setting up your visit

Kristy Egan 508-755-8605 ext. 126 kegan@saintfrancisrehab.com

To notify the center if you experience the symptoms listed within 2 days of your visit

508-755-8605

M-F 8:00 AM-5:00 PM ask for Katie or Pam Evenings and Weekends ask for Nursing Supervisor

Always Available



Regulations

The visitor must be screened by the facility staff for symptoms of COVID-19 PRIOR to transporting the resident to the visitation space. Screening shall include checking for fever greater than 100 degrees Fahrenheit, cough, shortness of breath, sore throat,myalgia, chills, or new onset of loss of taste or smell. A single symptom shall be indication that the visitation cannot occur.

Physical Distance: defined as 6 feet distance between the resident and visitor. Physical contact will be permitted if desired by the resident and visitor. Physical contact requirements are as follows: Use of alcoholbased hand sanitizer before and after contact, hugs with faces in opposite directions, and contact will be limited to avoid close face to face contact, even when masks are used.



If the visitor entering into the long-term care facility develops signs and symptoms of COVID-19 such as:

fever, cough, shortness of breath, sore throat, myalgia, chills or new onset loss of smell or taste within two (2) days after exiting the long-term care facility or designated outdoor visitation space, they must agree to immediately notify the long-term care facility of the date they were in the facility, identify all individuals they were in contact with, and the locations inside or outside the center they visited.