



SAINT FRANCIS

REHABILITATION AND NURSING CENTER

To Our Residents, Family and Staff Members:

5/26/20

Moving residents in the nursing facility is not done without imperative reasoning and diligent thought about how the move will affect the residents. Unfortunately in this new era of COVID-19, facilities are faced with decisions to move residents to different rooms and units almost on a daily basis in an effort to keep residents who are free from the COVID-19 virus safe, and those recovered safe. The need to move residents who are affected by the COVID-19 virus is necessary to maintain isolation and minimizes the risk for infecting additional residents and staff. The facility utilizes all of the current evidence-based guidance available from the Center's for Disease Control and Prevention (CDC) as well as information that is provided by the MA Department of Public Health, and the local Health Department when determining how best to manage residents in the nursing facility. In addition, each center is in consultation with an assigned Epidemiologist who reviews locations in the center where COVID-19 positive and negative residents reside and makes recommendation for bed moves that favors the healing of those affected, and the safety of those not affected or recovered. We understand that that this need for bed movement places additional stress and burden on the resident and the facility makes every attempt to provide notice to both the resident and family when these moves are necessary and why they are necessary. It is our hope as residents are affected by COVID-19 recover, less bed moves will be necessary and residents once again can become re-established in their rooms on their respective units and enjoy their community.

We ask that you continue to check our website for the latest updates.

<https://www.saintfrancisrehab.com/coronavirus-community-updates>

We encourage you to call our center at 1-508-755-8605 for updates on the status of your loved one. We know this is a difficult time for everyone. Please contact Kristy Egan, Life Enrichment Director at 508-755-8605 x126 kegan@saintfrancisrehab.com to set up Skype or Facetime visits. We will continue to provide you with updates as they become available. Please know that we are strictly adhering to all directions from the local and state health department.

Sincerely,

Katie Joyce, Administrator